Your data and our website

How does it work?

Transparency first!

We will use your data solely to enable you to use our website.

On this page you will find all information relating to the processing of your personal data: where, when, how and why we process your data, as well as a list of your rights.

Your data will not be sold or disclosed to third parties

Your data (i.e. the data you entrust to us) will be used solely by R.D.C. S.r.l.

We undertake never to sell or disclose your data.

How to contact us

The Data Controller is RDC S.r.l., with registered office at Via Alessandro Manzoni 43, 20121 Milan (MI), Italy.

You may contact us at any time by writing to privacy@rdcsrl.com.

Website Privacy Policy

Full Privacy Notice

Last updated: 27 March 2026

Why this Privacy Notice?

This Privacy Notice, provided pursuant to Articles 13 and 14 of the GDPR, explains how we collect, use, share and retain personal data provided and/or collected through the Website, as described below.

This Privacy Notice is issued by R.D.C. S.r.l. in its capacity as Data Controller of personal data.

What information do we collect, for what purposes, on what legal bases, and for how long do we retain your data?

<table>
<tr><th colspan="2">Purpose: website browsing</th></tr>
<tr><td colspan="2">The information systems and software procedures used to operate this website acquire, during their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols.

Such data, which are necessary for the use of web services, are also processed in order to:

✓ obtain statistical information on the use of the services (most visited pages, number of visitors by time slot or day, geographical areas of origin, etc.);
✓ monitor the proper functioning of the services offered.</td></tr>
<tr><td>Categories of data processed</td><td>✓ IP addresses or domain names of the computers and terminals used by users;
✓ URI/URL (Uniform Resource Identifier/Locator) addresses of the requested resources;
✓ the time of the request;
✓ the method used to submit the request to the server;
✓ the size of the file received in response;
✓ the numerical code indicating the status of the response provided by the server (successful, error, etc.);
✓ other parameters relating to the user’s operating system and IT environment.</td></tr>
<tr><td>Legal bases for processing</td><td>✓ processing is necessary for compliance with a legal obligation to which the Data Controller is subject;
✓ processing is necessary for the purposes of the Data Controller’s legitimate interest in ensuring the security and usability of the website.</td></tr>
<tr><td>Retention period</td><td>Browsing data are not retained for more than seven days (without prejudice to any need for the Judicial Authority to investigate criminal offences).</td></tr>
</table>

Purpose: managing and responding to your requests

We will process the personal data you provide by completing the Contact Us web form available on the Website solely in order to respond to the requests submitted. Providing the data is optional but necessary for us to respond to the request; if the data are not provided, we will be unable to respond.	
Categories of data processed	✓ Name ✓ Email address ✓ Type of request: Sales Info; Technical Info; Request for documents ✓ Personal data voluntarily provided in the Message field
Legal basis for processing	The need to take steps in response to a request from a Website user (Article 6(1)(b) GDPR).
Retention period	The data will be retained for the time strictly necessary to respond to requests and, thereafter, for no longer than 12 months from receipt, unless negotiations or contractual relationships are commenced, in which case the data will be retained for the period necessary to manage the relationship and for the periods prescribed by applicable law. This is without prejudice to the possibility of retaining the data for a longer period in the event of litigation or for the establishment, exercise or defence of legal claims.

Cookies

Purpose	
To enable secure browsing of the Website.	
Categories of data processed	Technical session cookies (non-persistent) are used solely to the extent strictly necessary for secure and efficient browsing of the Website.
Legal basis for processing	R.D.C. S.r.l.'s legitimate interest (Article 6(1)(f) GDPR) in protecting and ensuring the proper functioning of its Website.
Retention period	Personal Data are processed and retained for the period required for the purpose for which they were collected and may be retained for a longer period due to legal obligations or on the basis of Users' consent.

Social buttons

Our Website contains social buttons.

Social buttons are digital buttons or direct links to the Social Network platforms configured for each individual button.

By clicking on these links, you will be able to interact directly with our accounts (social media pages).

The operators of the Social Networks to which the buttons link act as independent data controllers. Further information on the privacy policies of the individual Social Network platforms and on how to manage and disable the relevant cookies is available on those Social Network platforms.

Methods of processing

The processing of data subjects' personal data will be carried out primarily by electronic or otherwise automated means, using methods and tools suitable to ensure the security and confidentiality of the data in accordance with the GDPR. In particular, all technical, IT, organisational, logistical and procedural security measures necessary to ensure the appropriate level of data protection required by applicable data protection legislation will be adopted, with access permitted solely to persons authorised to process the data.

The information collected and the processing methods will be relevant and not excessive in relation to the types of services provided. The data will also be managed and protected in environments subject to continuous access control.

With whom do we share personal data?

Without prejudice to disclosures made in compliance with legal or contractual obligations, the personal data collected and processed may be shared solely for the purposes set out in this Privacy Notice, including, by way of example, with:

- legal or natural persons acting as processors and performing outsourced activities (for example, Website management and maintenance), formally appointed by us pursuant to Article 28 GDPR;
- employees and/or contractors (including system administrators) who, acting under our direct authority, are authorised to process personal data;
- employees and/or contractors of the processors (including system administrators) who, acting under the direct authority of the external processors, are authorised to process personal data.
- all public and/or private entities and natural and/or legal persons where sharing is necessary or instrumental to the proper functioning of the Website or to compliance with legal obligations.

Data relating to data subjects will not be disseminated.

Identity and contact details of the Data Processors

The complete list of personal data processors is available by contacting us at privacy@rdcsrl.com.

Transfers of data to third countries

Your personal data are processed primarily within the European Economic Area ("EEA"), which comprises the Member States of the European Union as well as Norway, Liechtenstein and Iceland.

However, for technical requirements related to the management and operation of the Website, certain data may be transferred to countries outside the EEA. In particular, data may be transferred to the United Kingdom for hosting, replication and business continuity purposes. Such transfer is carried out on the basis of an adequacy decision of the European Commission.

In addition, the use of technology service providers (e.g. email services and IT infrastructure) may entail the transfer of personal data to third countries, including the United States. In such cases, those transfers may be carried out on the basis of the safeguards made available by the relevant providers and in accordance with Articles 44 et seq. GDPR, including, where applicable, the Standard Contractual Clauses approved by the European Commission and the adoption of any supplementary technical and organisational measures.

Your rights and how to contact us

As a data subject, you may exercise the rights under Articles 15 et seq. GDPR and, in particular, the rights to:

1) obtain, at any time, confirmation as to whether or not your data are being processed and obtain access to the personal data and information concerning the processing;
2) request the rectification of inaccurate personal data and the completion of incomplete data;
3) request, in the cases specified by the GDPR and without prejudice to the special rules applicable to certain processing activities, the erasure or restriction of the data once the applicable retention periods have expired;
4) request the portability of your data in accordance with the GDPR and national legislation.

Requests must be sent to privacy@rdcsrl.com.

Right to lodge a complaint

If you consider that the processing of personal data relating to you infringes the Regulation, you have the right to lodge a complaint with the Italian Data Protection Authority, as provided for by Article 77 of the Regulation, or to seek a judicial remedy before the competent courts (Article 79 of the Regulation).

Amendments

RDC S.r.l. reserves the right to amend this Privacy Notice at any time, while ensuring in all cases an adequate and equivalent level of personal data protection. To obtain information on any amendments, you are invited to contact us at the following email address: privacy@rdcsrl.com.